



# **Data protection information**

Baden-Württembergische Bank Independent institution of Landesbank Baden-Württemberg\*

Information on data processing by Landesbank Baden-Württemberg (LBBW) pursuant to Article 13 of the General Data Protection Regulation (GDPR) for the use of the LBBW WLAN HotSpot "LBBW Guest"

#### Name and contact details of the controller and its representative:

Landesbank Baden-Württemberg, Am Hauptbahnhof 2, 70173 Stuttgart, Tel.: +49 (0)711 127-0, Fax: +49 (0)711 127-43544, kontakt@LBBW.de - hereinafter referred to as "LBBW" - represented by the Chairman of the Board of Managing Directors, Mr. Rainer Neske.

#### Contact details of the data protection officer:

Data Protection Officer of LBBW, Am Hauptbahnhof 2, 70173 Stuttgart, Tel.: +49 (0)711 127-0, Fax: +49 (0)711 127-6673495, datenschutz@LBBW.de

#### The purposes for which the personal data are to be processed and the legal basis for this:

LBBW processes your personal data for the following purposes, among others:

- IP addresses, Mac addresses, log files are required to grant technical access to the WLAN guest access.
- Location data can be derived via the affiliation of the WLANS and the LBBW location and is required to provide the WLAN network at the location.
- Connection data, such as time of connection and disconnection, roaming or connection times, are automatically recorded by the system and are required to provide the service.
- Data on surfing behavior is collected and is required to enforce the application of block lists and content filters. This ensures that access to illegal or
  inappropriate Internet services that conflict with normal Internet use is prevented. Providers of a guest WLAN have a duty to prevent misuse via their
  networks. LBBW also holds this data in order to be able to provide information in the event of a justified and lawful request from a law enforcement
  authority.
- All personal data is only collected for the technical provision of WLAN access and is not processed or used for other purposes.

The legal basis is the consent to the terms of use of the WLAN HotSpot "LBBW\_Guest" and thus the contractual agreement pursuant to Art. 6 para. 1 letter b) GDPR.

### Categories of personal data that are processed and sources from which they originate:

When you connect to the WLAN HotSpot, your device-specific identifiers and connection data are recorded, as well as time dependencies via the automated central network management system. This identification data is automatically recorded in the system and is required for the provision of HotSpot use.

#### Recipients or categories of recipients of the personal data:

All personal data will not be transmitted to third parties. The information is used in accordance with the consent given in order to provide the WLAN HotSpot service.

In addition, LBBW uses Telekom AG as a service provider and processor. These service providers, in particular from the "IT services and telecommunications" category, may also receive your personal data.

## The controller's intention to transfer the personal data to a third country or an international organization:

There is no such intention. The service is provided exclusively in European data centers and information is not forwarded to third countries.

## The duration for which the personal data will be stored or, if this is not possible, the criteria for determining the duration:

All personal data and information is stored in the central management system for a maximum of 60 days and then automatically deleted.

Information as to whether the provision of the personal data is required by law or contract or is necessary for the conclusion of a contract, whether the data subject is obliged to provide the personal data and the possible consequences of non-provision:

The provision of personal data is neither legally nor contractually required and is not necessary for the conclusion of a contract. If the HotSpot service is not provided, it cannot be used.

## Rights of data subjects:

Every data subject has the right of access under Art. 15 GDPR, the right to rectification under Art. 16 GDPR, the right to erasure under Art. 17 GDPR, the right to restriction of processing under Art. 18 GDPR and the right to data portability under Art. 20 GDPR. The restrictions according to §§ 34 and 35 BDSG apply to the right to information and the right to erasure. In addition, you have the right to lodge a complaint with a data protection supervisory authority in accordance with Art. 77 GDPR in conjunction with § 19 BDSG. The data protection supervisory authority responsible for LBBW is the Baden-Württemberg State Commissioner for Data Protection and Freedom of Information.

Information on the existence of automated decision-making including profiling in accordance with Art. 22 (1) and (4) GDPR

There is no automated decision-making or profiling.

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<sup>\*</sup> Declarations made by the Bank within the scope of the business relationship exclusively authorize and bind Landesbank Baden-Württemberg